Look Closer at smarter control of fuel costs with Completefleet



allstar





About us

DCC Energy first entered the fuel card market through the acquisition of Fuel Card Services in January 2005.

The business now sells in excess of one billion litres of motor fuel annually via a portfolio of fuel cards under the BP, Esso, Shell, Texaco, Diesel Direct and UK Fuels brands.

Fuel cards have become an essential tool for commercial organisations to manage their transport costs.

Just two signatures...

There are two signatures required from an authorised signatory on the attached form, plus the blank areas that we need you to kindly complete.

Scan and email to enquiries@fuelcardservices.com

Or post to FREEPOST, RSET-ZKES-YHXR, Fuel Card Services, Wantage, OX12 8NE

Completefleet at a glance...

Cost Saving

Helping to control your fuel costs - Your Completefleet card can be used at almost every filling station in the UK including supermarkets.*

Business and private mileage - Our reporting system can help to reduce business mileage claims by up to 24%.



Fuel account management Cards can be placed on stop using
My Fleet Hub, our online account
management system, and we aim to
have all replacement cards with you
within seven working days.

Motorway coverage - Completefleet and Allstar gives the most extensive motorway service area networks. You can also use your fuel card as payment on the M6Toll.

Collect Points - Refuelling at Nectar, Tesco
Clubcard and More Miles available.

Speak to the same person - no call centres.





Confidence

No unauthorised purchases - Fuel card use is restricted to fuel and lubes only

EU Sixth VAT Directive - Be prepared by issuing Completefleet cards to your employees and avoid the risk of not being able to reclaim 20% of your fuel costs.

^{*}Working with us can help you control your fuel and fleet management costs. All savings are estimated based on fuel spend, credit rating, account type, market prices and cannot be guaranteed.



MileageCount

Tele-Gence

MileageCount calculates accurate MPG reports for your fleet, including the split between business and private mileage costs to satisfy the HMRC reporting requirements and helps you meet your Duty of Care obligations to your drivers.

Drivers Club

Delivers intelligent
fuel management by
integrating fuel card and
live tracking data, resulting in
valuable savings. Intuitive and
alert-driven, it offers in-depth
reporting on pump pricing, driver
behaviour, fuel fraud, vehicle tracking and
more — with no long-term commitment.

Forget wondering where to fill-up and driving miles in search of a pump. The free Drivers Club app lets you find your nearest fuel station in seconds, benefit from big brand offers and even keep up with the latest motoring news. Available for both Apple and Android.

MyDriveSafe.Expert

MyService.Expert

Gives drivers a simple, comprehensive range of checklists, covering almost all vehicles and compliance with constantly-updated safety standards – all from a smartphone app that's free to download. It then gives managers the ability to track these checks easily and from anywhere.

MyService. Expert gives drivers and managers easy access to a nationwide garage network offering competitive savings on vehicle servicing, maintenance, repairs, and MOTs. It's pay-as-you-go, accessible from anywhere, and already saving fleets of all sizes up to 30% on parts and labour.

My Fleet Solutions

My Business Advantage

Comprehensive support for your vehicle or fleet with Claims
Management,
Card Protect
and CO2

Count.

The place to save on a whole lot more than just your fuel with exclusive deals on a range of business essentials. You can also find new opportunities for growth and learning, and treat you and your staff to some personal perks as well. We also offer a new funding facility to support your business with up to £50,000 credit.

This guarantee should be detached and retained by the payer.

THE DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all banks and building societies that accept instruction to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Fuel Card Services Limited will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Fuel Card Services Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Fuel Card Services Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay back when Fuel Card Services Limited asks you to.

 You can cancel a Direct Debit at any time by writing to your bank or building society. Written confirmation may be required, please also notify us.

CUSTOMER APPLICATION FORM

Please fill in the whole form and send to: FREEPOST, RSET-ZKES-YHXR, Fuel Card Services, Wantage, OX12 8NE

Name of Company/Trading Name	enquiries@fuelcardservices.com Estimated Monthly Fuel Purchases							We warrant that this information is correct and we consent								
If sole trader or partnership, correct legal entity should show sole proprietor or all partners' names as per the following example:		Card Spend Σ /month inc. VAT					/AT	to Fuel Card Services Ltd. making such enquiries as it shal consider necessary regarding this application and accept that Fuel Card Services Ltd. reserves the right to reject this application without being required to state any reason. If the account is accepted the account holder agrees to be bour by the Terms & Conditions (a copy of which is available on								
M Jones & C Jones T/A Jones Manufacturing	Bu	Bulk Tank \$\(\Omega\) /month inc. VAT														
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FUEL CARD SERVICES LTD Instruction	to your Bank or Building Society to pay by	DIRECT Debit
Name and full postal address of your Bank or Building Society	Name(s) of Account Holder(s)	Service User Number
To: The Manager Bank/Building Society		6 2 4 7 5 1
Address	Branch Sort Code	Reference (office use only)
Postcode	Bank/Building Society account number	Signature(s)
Banks and Building Societies may not accept Direct Debit Instructions from some types of account	Instruction to your Bank or Building Society Please pay Fuel Card Services Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may	Date
	remain with Fuel Card Services Ltd and if so, details will be passed electronically to my Bank/Building Society.	Date.

GET THE NEW DRIVERS CLUB APP

Our new Drivers Club app is here to make driving to your nearest fuel station a hassle-free experience.



PUMP LOCATOR

Search and pinpoint thousands of nationwide refuelling points in seconds.



OFFERS

Take advantage of great monthly offers.



NEWS

Keep up to speed on the latest driving trends, announcements and driving news.



No more driving around off-route in search of fuel.

Available for iOS and Android

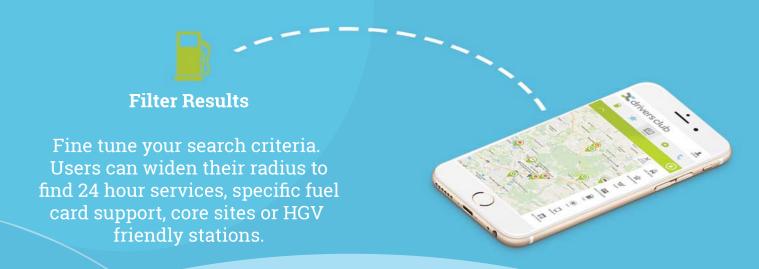


Download Drivers Club now for FREE from your app store or google play store and start finding 1000s of UK forecourts to help you refuel fast.





The Drivers Club app provides an easy and intuitive interface to help drivers take control. Start saving time and money with a great tool that lets you find fuel fast, choose your favourite pump and enjoy great monthly offers.



Would you like your drivers to download Drivers Club?

Then contact us at info@driversclubonline.co.uk or fill in the form and send it back to us to:

Freepost RSET-ZKES-YHXR, Fuel Card Services Ltd, Wantage, OX12 8NE

Your Name	Your Drivers' Email Addresses
Your Company	
Your Email	
Your Account Number	

