



Fuel Card Services Ltd
The Black Barn, Manor Farm
Manor Road, Wantage
Oxfordshire OX12 8NE

Telephone 0844 870 9988
Fax 0844 870 7598
enquiries@fuelcardservices.com
www.fuelcardservices.com

Dear Sir/Madam,

You are just TWO signatures away from savings on your fuel bill.

We would like to take this opportunity to confirm, with thanks, the interest you have expressed in opening a **Shell CRT credit account with Fuel Card Services.**

We need just five minutes of your time and just a little more detail about your business to open your account.*

Therefore, I have attached some simple forms for you to complete and return to us.

Just TWO signatures required please...

There are two signatures required from an authorised signatory on the attached forms, plus the blank areas which we need you to kindly complete.

Please could you return the forms by scanning and emailing to **enquiries@fuelcardservices.com**, faxing to **0844 870 7598** or posting at your earliest convenience to:

FREEPOST, RSET-ZKES-YHXR, Fuel Card Services, Wantage, OX12 8NE

We look forward to receiving the completed forms so that we can ensure that you start to enjoy all the best in value, service and quality that a **Shell CRT fuel card from Fuel Card Services** can offer you.

In the mean time, should you require any further assistance, please do not hesitate to contact us on **0844 870 9988**.

Yours faithfully,

The Fuel Card Services Team

Tel 0844 870 9988
enquiries@fuelcardservices.com

*subject to credit status






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Fuel Card Services is delighted to offer the Shell CRT fuel card - with a nationwide network of filling stations where your drivers can fill up with diesel without needing cash.

The aim of *Fuel Card Services* is to be YOUR strategic partner to meet your individual needs, whilst offering the highest level of service at the most competitive prices.

This proposal will identify the following key areas, which we feel will be of benefit to you and YOUR business:

 FUEL CARD BENEFITS						
Benefits	Fuel card	Company debit card	Company credit card	Pay & reclaim	Cash advance	Tank in yard
Fixed price typically below pump including motorways	✓					
Purchases can be restricted to fuel products	✓					
Vehicle identified on dedicated card	✓					
No up-front payments for most users	✓		✓	✓		
Interest-free credit as standard	✓		✓			
Free online fuel account management	✓					
VAT-approved invoice/statement (no need for individual receipts)	✓					
EU 6th Directive compliant	✓					
Online card cancellation (24hr) available	✓					
Fuel management and cost centre reports	✓					

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Cost-Saving

Low prices - Up to 4p per litre saving off of the national average diesel price

Fixed weekly diesel price - Available at all 1100 Shell branded service stations throughout the UK - with an additional 3p per litre saving at 450 HGV-friendly core sites

No regional price variances - Fixed rate diesel price wherever you fill up in the UK

Pay as you go - No up front payments* or cash tied up in your tank in yard stock, only pay for the fuel you use

Reduced fuel consumption - Up to 3% economy with Shell FuelSave at no extra cost

Interest free credit and simple payment terms - No up front payments*

Fleet pricing - Retail price fuel card option for all your diesel and petrol needs

Customer Service

Access to over 1100 sites - All Shell branded service stations

Motorway coverage - Discounted diesel also available at all Shell motorway service stations

Free fuel management reporting - Detailed and flexible fuel analysis reports available online 24 hours a day

No unauthorised purchases - Fuel card use is restricted to fuel and lubes only

Confidence

Quality fuels - Our Shell CRT fuel cards are accepted at all Shell service stations supplying quality Shell products, including Shell FuelSave at no additional cost.

Fuel Card Services is a part of DCC - The leading oil and liquefied petroleum gas (LPG) sales, marketing and distribution business in Britain and Ireland.

Quality accreditation for fuel
card management systems



Fuel Card Services Ltd. Registered in England & Wales No. 2107821.
Registered Office: Alexandra House, Lawnswood Business Park, Redvers Close, Leeds, LS16 6QY.

a **DCC** company

COST-SAVING

CUSTOMER SERVICE

CONFIDENCE

Helping protect the rainforests with
CO₂count and **coolearth**
count • control • cut



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Customer Service from Fuel Card Services

Site locations, account management, quality fuel and meeting our customers' expectations.

The Shell CRT card from the Fuel Card Services offers a network of approximately 450 discounted Shell sites nationwide, including main trunk roads and motorway service areas for you to fill up with diesel.

The Shell CRT fuel card can be used by your company at an additional 700 sites in the UK. Shell charge a small surcharge for using these sites. Please ask for details.

The benefit of Shell sites is that they are easily identifiable to your drivers wherever they are in the UK, offering quality fuel including Shell FuelSave at no additional cost.

Account Management:

Cards can be placed on *stop* promptly, and we aim to have all replacement cards with you within seven working days.

Reports on your drivers' or vehicles' fuel drawings can be provided. These can be sent on a routine basis and provide valuable information to your organisation.

Customer Satisfaction:

Fuel Card Services is committed to meeting YOUR service expectations. The team here at Fuel Card Services will provide you with the highest level of customer service.

It's the people that make Fuel Card Services stand out from the crowd!

Cost-Saving from Fuel Card Services

Weekly Nationwide Pricing:

We monitor our fuel prices daily to ensure that we are always competitive with other fuel suppliers. We aim to be consistently below the UK average pump price.

VAT Recovery:

By issuing Fuel Card Services cards to your employees for purchasing fuel, you can avoid the risk of not being able to reclaim 20% of your fuel costs by becoming the direct purchaser of the fuel rather than your employee.

Reduce Variable Costs – Engine Damage:

According to independent research published by the Consumers' Association, the 2% saving in filling up on lower grade fuel may result in a 7% increase in fleet depreciation caused by increased engine damage.

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Additional Services from Fuel Card Services

Card Protect - Zero liability card insurance



Card Protect provides you with complete confidence, with zero-liability insurance on your fuel card account.

CO2Count - Count, control and cut your fleet's emissions



Our unique emissions counting service, CO2Count, allows you to monitor and reduce your fleet's CO2 and other greenhouse gas emissions whilst helping to protect the world's rainforests and their indigenous peoples by supporting our environmental partner, Cool Earth.

MileageCount - Every mile counts



MileageCount is another exclusive, unique service we offer. MileageCount calculates accurate MPG reports for your fleet, including the split between business and private mileage costs to satisfy the HMRC reporting requirements, and also helps you meet your Duty of Care obligations to your drivers.

eServices - Your direct route to fuel savings



Our online fuel card management system, eServices, allows you to take control of your account 24/7. On

eServices, you can: view and download detailed transaction information; order and cancel cards; and view or download a complete list of your cards and their details, including live cards, stopped cards, vehicle registration, driver name and expiry date.

eBilling - Invoices direct to your email inbox



eBilling sends your invoices and statements via email in PDF format as soon as they are produced, avoiding delays in the post. This file format is secure and cannot be manipulated, and therefore will be accepted for VAT and Inland Revenue purposes.

This guarantee should be detached and retained by the payer.

THE DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all banks and building societies that accept instruction to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Fuel Card Services Limited will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Fuel Card Services Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Fuel Card Services Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay back when Fuel Card Services Limited asks you to.
- You can cancel a Direct Debit at any time by writing to your bank or building society. Written confirmation may be required, please also notify us.

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Please fill in the whole form and send to: FREEPOST, RSET-ZKES-YHXR, Fuel Card Services, Wantage, OX12 8NE
Alternatively, please fax to 0844 870 7598, or scan and email to enquiries@fuelcardservices.com

[illegible]

FUEL CARD SERVICES LTD	Instruction to your Bank or Building Society to pay by Direct Debit	
Name and full postal address of your Bank or Building Society To: The Manager Bank/Building Society Address <hr/> <hr/> <hr/> <div style="text-align: right;">Postcode</div>	Name(s) of Account Holder(s) <div style="border: 1px solid black; height: 25px; width: 100%;"></div> Branch Sort Code <div style="border: 1px solid black; height: 25px; width: 100%;"></div> Bank/Building Society account number <div style="border: 1px solid black; height: 25px; width: 100%;"></div>	Service User Number <div style="border: 1px solid black; padding: 5px; text-align: center;"> <div style="display: inline-block; border: 1px solid black; width: 30px; height: 30px; line-height: 30px; margin: 0 5px;">6</div> <div style="display: inline-block; border: 1px solid black; width: 30px; height: 30px; line-height: 30px; margin: 0 5px;">2</div> <div style="display: inline-block; border: 1px solid black; width: 30px; height: 30px; line-height: 30px; margin: 0 5px;">4</div> <div style="display: inline-block; border: 1px solid black; width: 30px; height: 30px; line-height: 30px; margin: 0 5px;">7</div> <div style="display: inline-block; border: 1px solid black; width: 30px; height: 30px; line-height: 30px; margin: 0 5px;">5</div> <div style="display: inline-block; border: 1px solid black; width: 30px; height: 30px; line-height: 30px; margin: 0 5px;">1</div> </div> Reference (office use only) <div style="border: 1px solid black; height: 40px; width: 100%;"></div> Signature(s) <div style="border: 1px solid black; height: 80px; width: 100%;"></div> Date <div style="border: 1px solid black; height: 25px; width: 100%;"></div>
<div style="display: flex; justify-content: space-between;"> <div style="width: 30%;"> Banks and Building Societies may not accept Direct Debit Instructions from some types of account </div> <div style="width: 65%;"> Instruction to your Bank or Building Society Please pay Fuel Card Services Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Fuel Card Services Ltd and, if so, details will be passed electronically to my Bank/Building Society. </div> </div>		